Purpose of this Document

We post a Company Profile for each Colorado Stand Alone Dental Plan (SADP) selling dental insurance on Connect for Health Colorado. It will give you information about the dental network and unique product offerings and programs so you can compare dental plans while you shop for insurance coverage.



Company Statistics

FOUNDED IN:
1982

WEBSITE:
cigna.com

COVERAGE AREA:
For full county listing, see:
cigna.com/mydental
Coverage area shows the area where a health insurance plan accepts members.

2025 COLORADO MEMBERSHIP:
Individual Members: 17,841

Network Summary

View our online Provider Directory at https://hcpdirectory.cigna.com/web/public/consumer/directory to find a dentist in the Advantage or Total network near you.

Company Summary

Cigna Healthcare is a global health service company with 185+ million customer and patient relationships around the world and more than 67,700 employees worldwide. As your partner in total health and wellness, we're available for our customers 24/7 with an expansive network built to help them meet their health goals. We trace our roots back more than 200 years, but we became the company you know today in 1982 with the merger of INA Corporation and Connecticut General Corporation.

Cigna Healthcare offers dental insurance to individuals and families residing in Colorado. Plan availability varies by area.

Insured by Cigna Health and Life Insurance Company.

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Company at a Glance

- At Cigna, we're more than a health insurance company. We are your partner in total health and wellness.
- As a global health service company, Cigna Healthcare's mission is to improve the health, well-being, and peace of mind of those we serve by making health care affordable, predictable, and simple.

Unique Offerings and Programs

What We Do:

Our mission is to improve the health, well-being, and peace of mind of those we serve by making health care affordable, predictable, and simple.

How We Do It:

- We make it easy to get care – letting customers choose how, when, and where they want it.
- We make dental care more affordable by partnering with providers who provide quality, cost-effective care.
- Our goal is to provide those we serve with comprehensive health care coverage with "no surprises."
- This coordinated approach to whole-person health improves health and lowers costs.













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In the Community

Our environmental, social, and governance (ESG) approach is structured around three areas: Health and Well-Being, the Environment, and Responsible and Inclusive Business. Focusing on whole-person health, leveraging data, and targeting innovative partnerships, we invest in the health of our communities through charitable giving and employee volunteerism. Through partnerships with government, communities, nonprofit groups and others, we bring innovative solutions and respond to business and community needs in ways that are sustainable, scalable, and effective.

Awards and Recognition

Here are some recent awards:

- The Cigna Group was named one of America's "Most JUST Companies" for the sixth consecutive year by JUST Capital and CNBC, ranking No. 1 in the health care industry for the fourth straight year and No. 13 overall in the JUST 100. (2026)
- The Cigna Group earned the No. 1 spot among the entire healthcare industry for its corporate citizenship by JUST Capital. (2026)
- The Cigna Group was ranked No. 1 in healthcare for its approach to safeguarding customer data and privacy by JUST Capital. (2026)

For more information about Cigna's awards and recognition please visit: https://newsroom.thecignagroup.com/awards-recognition

Product availability may vary by location and plan type and is subject to change. All dental insurance policies contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact your Cigna Healthcare representative.

Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company and Cigna Dental Health, Inc.

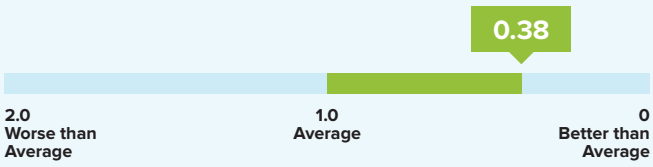
Confirmed Complaints

1

People complain to the Colorado Division of Insurance (DOI) about things like claims handling, cancellation of a policy or a premium refund. In a "confirmed complaint," the DOI decided the insurance company did not follow the state insurance law or regulation, a federal requirement, or the terms and conditions of an insurance policy or certificate they sold. Confirmed complaints come from people in all group sizes, not just individual plans like those available at Connect for Health Colorado.

Consumer Complaint Index

The complaint index shows how often people complain about their health insurance company compared to other companies. These numbers are adjusted for the size of the company and how many policy holders it has in Colorado. A company's total number of complaints divided by its total premium income for a specific insurance product is the complaint index. The average is 1.0. An index greater than 1.0 means more people complained about **Cigna Healthcare** than other companies.



Source: *2025 Colorado DORA Division of Insurance Online Complaint Report*