



Executive and Finance Committee

August 27, 2026

Connect for Health Colorado | 2026



CEO Report

CEO Travel Update

- July 23, Washington, D.C
 - Met with Jen Stolbach regarding compliance update
- August 1, Douglas County Fair
- August 25-27, Dallas, Texas
 - Attending ICHRA Summit Conference
- August 28, Legislative BBQ, Pueblo, CO
- September 15-18, Nashville, Tennessee
 - Attending LEX conference with Metro Chamber of Commerce



Audit Update

Upcoming Audits

- **Plante Moran**
2026 Financial Statement and Single Audit — Planning and data gathering phase
- **CMS**
State Exchange Improper Payment Measurement (SEIPM)— PY 2026 (Starts January 2027)

Ongoing Audits and Reviews

- **CMS**
Desk Audits — PY 2021 discrepancy phase /reporting phase
- **Brock and Company**
2025 403(b) Plan Audit & Form 5500 preparation — audit work is complete; expect to file the audit report and 5500 with the DOL prior to the deadline

Completed and Follow-Up

- **Colorado Office of the State Auditor**
Oversight Committee Review — complete
- **Plante Moran**
2025 Programmatic Audit — complete; one finding
- **CMS Compliance Audits**
IV&V — complete; required for updated FDSH connections for ID proofing & lawful presence; passed
- **CMS**
Desk Audits — PY 2020; complete

SEIPM Plan Year 2026

- State Exchange Improper Payment Measure (SEIPM)
- Required by CFR 45 §155 Subpart Q 1600-1650
 - An initiative through which HHS will measure improper payments of APTC that are administered by State Exchanges
 - HHS will use the SEIPM program results to produce an estimate of improper payments of APTC aggregated across State Exchanges
 - HHS will report annually in the Agency Financial Report
 - The Plan Year 2026 (benefit year), Starts January 2027 (measurement year), Reported out in 2028 (reporting year)
 - Performed annually

SMART/Programmatic Audit

- Summary of Results from our Programmatic Audit

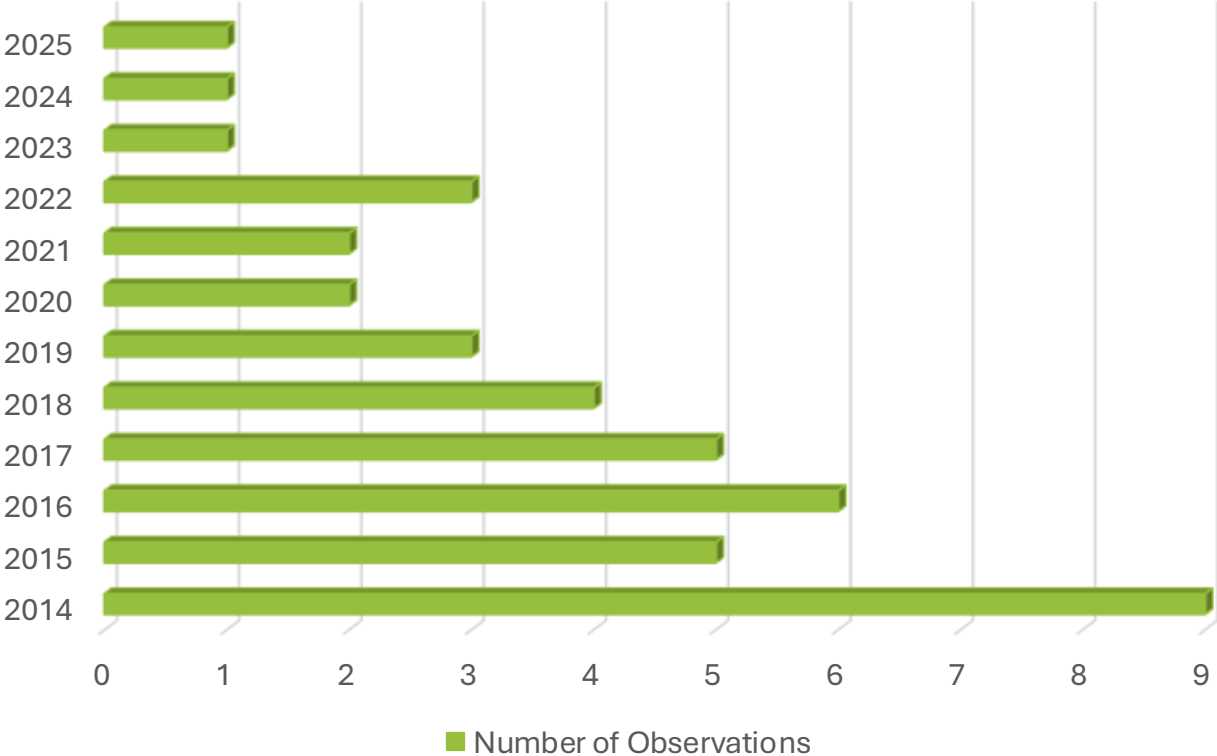
- Finding Number 2025-001

Condition: The Exchange does not perform periodic data matching during the benefit year, as required by 45 CFR 155.330(d), to identify changes in enrollee eligibility. As a result, eligibility updates during the year are primarily dependent on self-reported changes and annual redetermination procedures.

Planned Corrective Action: The Exchange will evaluate and implement processes and system functionality to perform periodic data matching during the benefit year in accordance with 45 CFR 155.330(d). Planned actions include identifying and integrating available federal and internal data sources, enhancing system capabilities to support ongoing eligibility monitoring, and establishing procedures to identify and evaluate changes in enrollee eligibility on a timely basis. The Exchange will continue to coordinate with CMS and State Medicaid Agency to implement the periodic data matching process.

SMART Observation Comparison

Fiscal Years 2014 - 2025



Procurement Request: AWS Services

EXECUTIVE AND FINANCE COMMITTEE MEETING: AUGUST 27, 2026

SUBJECT: RECOMMENDATION FOR BOARD APPROVAL OF CLOUD HOSTING SERVICES

PREPARED BY: KELLY GUTHNER, CIO, BRIAN BRAUN, CFO

Proposed Action:

Recommendation by the Committee to the Board for approval to fund the continuation of cloud hosting services with Amazon Web Services (AWS) for the hosting of Connect for Health Colorado's technology platform, and related data, for an estimated annual cost of \$2,300,000.

Summary:

Currently C4HCO is under contract with AWS for hosting services via a 3rd party administrator (Carahsoft). This request is seeking Board approval to continue funding the AWS hosting services via Carahsoft for an additional 12 months from the October anniversary date (October 2025 – September 2026). Based on projected usage, we estimate actual costs will average \$192,000 per month. This cost will vary by month depending upon transactional volumes. See the attached list of types of services to be provided.

Staff Recommendation:

Staff recommends the approval of this request.

Procurement Compliance:

Procurement Exceeds \$350,000 threshold: Yes

Procurement/Business Initiative is necessary or advisable: Yes – essential to ongoing marketplace operations

Type of procurement vehicle: Service Agreement

Need for RFP,RFI,RFS or similar: No, this is determined to be a sole source procurement.

Given the reliance on AWS as part of the Federal security/Authority to Connect audit we are required to use AWS for hosting the current platform. Changes to the hosting provider would require a new audit and changes in the current platform that are deemed to be both time and cost prohibitive. In addition, the IRS allows the use of the AWS serverless service for the processing of tax information and AWS has proven to be acceptable to CMS.

Funding Source:

Anticipate the use of general operating funds. Under certain circumstances, Federal funds may be used for a portion of these expenditures if related to Medicaid customers. The estimated costs contained in the request are anticipated in the FY27 budget.

Supplemental Information:

Amazon Web Services

Multiple environments to include:

- Amazon Relational Database Service
- Amazon Elastic Compute Cloud
- Amazon Connect and Contact Center Telecommunications
- Amazon Cloud Watch
- Amazon Virtual Private Cloud
- AWS Support
- Amazon Marketplace (discounted software – budgeted separately)
- Other related services (e.g. backup, containers, data transfer, ...)
- Additional capacity/services to host Colorado Connect