Board Meeting Minutes
Connect for Health Colorado
February 09, 2026
12:00 PM to 3:00 PM

Board Members Present: Mara Baer, Christy Blakely, Jennifer Brooks, Mike Conway, Adam Fox, Patrick Gordon, Lorez Meinhold, Rob Moss-Ruiz and Dick Thompson.

Board Members Absent: Annie Lee

Staff Present: Justin Brandon, Brian Braun, Kelly Davies, Brian Lidiak, Kevin Patterson, Rachel Peters, Ilana Rivera, Dr. Renata Robinson, Geraldine Ruiz, Alan Schmitz, Anneliese Steel and Nina Schwartz.

Video conference and phone conference lines were available for members of the public to join.

I. Business Agenda

- Dick Thompson called the meeting to order at 12:01 p.m. and welcomed those in attendance.
- Changes to the agenda: None.
- Disclosure of conflicts of interest: None.
- The minutes from the January Board meeting were reviewed and approved.

II. Board Report

Board Chair reported the plans for the first quarter board retreat were progressing and more details would be shared as they became available.

III. CEO Report

Kevin Patterson provided updates on his travel schedule and upcoming meetings. He will be out of office in mid-late March and will visit colleagues in Maryland and Virginia to discuss their Individual Coverage Health Reimbursement Arrangement (ICHRA) platform and transition plans. During this travel period, Kevin will also be attending delegation meetings.

<u>DOI Update</u>
Staff at the Department of Insurance (DOI) updated ongoing discussions at the Capitol regarding funding for the Health Insurance Affordability Enterprise and Reinsurance Program

<u>Federal & State Updates</u>
Staff discussed the status of federal health insurance policy updates, noting no movement at the federal level and ongoing anticipation for CMS to issue the annual notice of benefit and payment parameters.

IV. Executive & Finance Committee

Staff reviewed the organization's financial performance for the first half of the year, noting they were running ahead of budget due to expenditure restraint.

Financial Policy Update
Staff presented updates to financial policies, with minor updates highlighted in red, including adding procedures related to state auditor requirements and codifying quarterly contract reviews.

Finance Authorization Matrix Update
The Board reviewed the current version of the Finance Authorization Matrix, noting an increase in the threshold for board approval of contracts to $350,000 to align with federal requirements.

The Executive & Finance Committee motioned to approve the recommended changes to the Authorization Matrix. Lorez Meinhold seconded the motion.

Dick Thompson called for public comment. No public comment was provided.

The recommendation passes unanimously and is approved.

V. Policy & Operations Committee

Staff provided insights on the recent open enrollment period during January's Policy & Operations committee meeting, noting the need for further analysis on enrollment effects.

Operations Update
The Operational statistics for January were presented, noting that January performed well for the exchange with a 98% service level, while the MA site experienced high call volumes on specific days, affecting service levels. Despite this, the call center managed an 85% service level for the month and reported strong CSAT scores and first call resolution rates, exceeding industry standard.

VI. Public Comment

None.

VII. Executive Session

Dick Thompson motioned to move into Executive Session to discuss matters concerning personnel and/or contractual matters. Lorez Meinhold seconded the motion.

The Executive Session is permitted pursuant to CRS §24-6-402(4)(e) & (c) and 24-6- 402(4)(f).

The Board will not return after the Executive Session; the public portion of the meeting adjourned at 12:30 p.m.

Respectfully submitted,

Dick Thompson

Board Chair

Next Board Meeting
March 9, 2026, from 12:00 p.m. – 3:00 p.m.