

Board Meeting Minutes
Connect for Health Colorado
January 12, 2026
12:00 PM to 3:00 PM

Board Members Present: Mara Baer, Jennifer Brooks, Mike Conway, Adam Fox, Patrick Gordon, Annie Lee, Lorez Meinhold and Dick Thompson.

Board Members Absent: Christy Blakley, Rob Moss-Ruiz

Staff Present: Justin Brandon, Brian Braun, Kelly Davies, Brian Lidiak, Kevin Patterson, Rachel Peters, Ilana Rivera, Dr. Renata Robinson, Geraldine Ruiz, Alan Schmitz, Anneliese Steel and Nina Schwartz.

Video conference and phone conference lines were available for members of the public to join.

I. Business Agenda

- Dick Thompson called the meeting to order at 12:01 p.m. and welcomed those in attendance.
- Changes to the agenda: None.
- Disclosure of conflicts of interest: None.
- The minutes from the December Board meeting were reviewed and approved.

II. Board Report

Board Chair reported a Board retreat for the first quarter of 2026 is expected to occur. Dates and times are currently being discussed.

III. CEO Report

Kevin Patterson provided updates on open enrollment and outreach efforts as Open Enrollment comes to an end. He mentioned attending a Mexican Rodeo Extravaganza with stakeholders and planning to participate in the MLK and Black Rodeo luncheon.

HCPF Update

Staff at Health Care Policy and Financing (HCPF) shared that they received preliminary CMS guidance on work requirements and will host a webinar in mid-February to discuss it

DOI Update

Staff at the Department of Insurance (DOI) updated on the House's passage of a three-year subsidy extension and potential Senate compromise for a two-year extension. The legislative session is set to begin on Wednesday, and DOI will continue to monitor developments in Washington, D.C..

Federal & State Updates

Staff provided updates on legislative activities, noting the passage of a bipartisan bill in the House and ongoing engagement with Senate offices. She mentioned that Connect for Health Colorado takes positions only on bills directly affecting operations, and they will monitor other bills through the Policy and Operations Committee

OE Update

Technology - Staff reported that the technology system performed well overall and is shifting focus to the 1095 season. In addition, the team is looking at planning technology, product and customer experience enhancements for the next year.

Marketing, Enrollment Assistance and Outreach- Staff reported, that while Open Enrollment officially ends this week, there will be an inline extension for a few days next week for incomplete applications, with final enrollment numbers to be released next week. The team will begin sharing preliminary open enrollment information at the end of the month, and board members were encouraged to provide input on key questions and perspectives for this unique enrollment year.

Operations Update

The Operational statistics for December were presented, noting the success of the recent open enrollment period, with volumes exceeding expectations, particularly for the MA site. The team highlighted the high service levels achieved and noted that November and December customer satisfaction levels reached 90%, an unprecedented achievement.

IV. Public Comment

Public comment provided by Allison Mangiaracino.

V. Adjourn

The meeting was adjourned at 12:19 p.m.

Respectfully submitted,

Dick Thompson
Board Chair

Next Board Meeting

January 12, 2025, from 12:00 p.m. – 3:00 p.m.