

Purpose of this Document

We post a Company Profile for each Colorado Stand Alone Dental Plan (SADP) selling dental insurance on Connect for Health Colorado. It will give you information about the dental network and unique product offerings and programs so you can compare dental plans while you shop for insurance coverage.



Company Statistics

FOUNDED IN:
1958

WEBSITE:
deltadentalco.com

COVERAGE AREA:
Covering the entire state of Colorado
Coverage area shows the area where a health insurance plan accepts members.

2024 COLORADO MEMBERSHIP:
Individual Members: 16,547

Network Summary

Exchange products are PPO™-only and a PPO provider must be seen. Our PPO network has grown to **more than 2,500 providers** in all dental specialties across Colorado. Seeing a PPO provider means getting the care you need, where you need it with the lowest out-of-pocket costs and no balance-billing.

Company Summary

Delta Dental of Colorado (DDCO) is the largest — and only nonprofit — dental benefits carrier in Colorado, with a mission to improve the oral health of the communities we serve.

- DDCO offers affordable, comprehensive dental plans for more than 1.8 million Coloradans.
- In most cases, DDCO's plans cover 100% of routine preventive care.
- Easily find a dentist from one of the largest, wholly owned and operated dental networks in the state.
- Claims are processed quickly leading to high satisfaction among members and providers.
- DDCO's Colorado-based customer experience team is ready to help when you need it.
- Members can find explanations of benefits, estimated costs, and more on DDCO's easy-to-use secure member portal and free mobile app.
- Delta Dental of Colorado and VSP Vision Care partnered to provide DeltaVision®, off-exchange vision benefits.
- DDCO is a nonprofit company that gives back to the community.



Company at a Glance

- Providing dental benefits to individuals, families, and businesses for more than 65 years
- Quality dental plans with affordable rates, large networks, and world-class customer service
- Claims paid within days — not weeks — and a live person is ready to help you when you call
- A nonprofit company with a commitment to improving the oral health of Coloradans, expanding access to care, and increasing the oral health care workforce in our state

Unique Offerings and Programs

Delta Dental of Colorado is the largest — and only nonprofit — dental benefits carrier in Colorado. We provide exceptional dental benefits backed by the unparalleled expertise, superior service, and a commitment to the community — which is how we keep our clients, their employers, and their families satisfied year after year.

Expect more... Smile more

Why do our members smile? Because they know they can trust us to provide more. More exceptional dental benefits. More unparalleled expertise. More useful plan resources. And more access to the country's largest dental network. Oh, and a commitment to helping local communities too. Delta Dental does more. More dentists, more choices, more cost savings.





In the Community

Delta Dental of Colorado’s commitment to serving communities across Colorado has guided our nonprofit mission for more than 65 years. Our community impact efforts are complemented by our foundation’s philanthropic activities. We believe our collective efforts will improve the well-being of all Coloradans and make social impact on oral health across the state. Driven by our environmental, social, governance culture and the philanthropic impact of our foundation, our dedication to making a difference in the health of our community is woven into every facet of what we do.

Delta Dental of Colorado Foundation works to improve oral health equity so that every person can have a healthy mouth regardless of life circumstances. The foundation works with partners state-wide to provide innovative oral health support for our neighbors with the most to gain, advancing oral health equity through community-based grants, engaging with organizations across the state, and supporting policy and systems change. Learn more about the foundation at DeltaDentalCoFoundation.org.

Awards and Recognition

- *Denver Post, USA Today*: Top Workplace Awards 2024
- *Denver Business Journal*: 2023 Partner in Philanthropy
- *Denver Business Journal*: 2023 Best Places to Work
- *Mile High United Way*: 2021 & 2023 Community Champions
- *Civic 50 Colorado Award*: 2021
- *Colorado Department of Public Health and Environment (CDPHE)*: 2021 Bronze Environmental Achievement Award

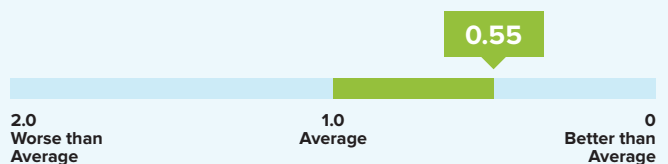
Confirmed Complaints

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People complain to the Colorado Division of Insurance (DOI) about things like claims handling, cancellation of a policy or a premium refund. In a “confirmed complaint,” the DOI decided the insurance company did not follow the state insurance law or regulation, a federal requirement, or the terms and conditions of an insurance policy or certificate they sold. Confirmed complaints come from people in all group sizes, not just individual plans like those available at Connect for Health Colorado.

Consumer Complaint Index

The complaint index shows how often people complain about their health insurance company compared to other companies. These numbers are adjusted for the size of the company and how many policy holders it has in Colorado. A company’s total number of complaints divided by its total premium income for a specific insurance product is the complaint index. The average is 1.0. An index less than 1.0 means less people complained about **Delta Dental** than other companies.



Source: 2024 Colorado DORA Division of Insurance Online Complaint Report