

Purpose of this Document

We post a Company Profile for each Colorado Stand Alone Dental Plan (SADP) selling dental insurance on Connect for Health Colorado. It will give you information about the dental network and unique product offerings and programs so you can compare dental plans while you shop for insurance coverage.



Company Statistics

FOUNDED IN:
1938

WEBSITE:
anthem.com

COVERAGE AREA:
43 out of 64 counties with participating dental care providers
Coverage area shows the area where a health insurance plan accepts members.

2024 COLORADO MEMBERSHIP:
Individual Members: 29,310

Network Summary

When you choose Anthem, you gain access to one of the largest dental networks in the country, including 1,239 general dentists and 414 specialists in Colorado. So, you'll likely find a dentist or specialist close to your home or work, or be able to see one you already know and trust.

Company Summary

As your trusted, lifetime partner, Anthem Blue Cross and Blue Shield serves nearly 30,000 Coloradans through our statewide dental coverage. When you choose Anthem for your dental coverage, you can feel confident your oral health is supported by a name you know and trust. With more than 50 years' experience offering dental benefits, we've designed our dental plans to enhance overall well-being through a robust combination of flexibility, full coverage, and proactive preventive measures.

We are here to connect you to the best dental plan for your needs, with broad network coverage.



Company at a Glance

Anthem offers industry-leading dental solutions that give you access to more care, enhanced partnerships with dentists and specialists in the community, and highly personalized digital experiences that can benefit your whole health.

Unique Offerings and Programs

Anthem dental benefits make it easier and more cost effective to care for your teeth:

- Preventive care covered at 100% when you use a dentist in your plan's network for services like annual checkups, cleanings, and X-rays. No waiting periods for preventive care, so you can get a cleaning right away.
- An average of 40% in-network discounts, saving you more by visiting one of our large selection of in-network dentists.
- Additional services, such as extra periodontal cleanings for gum health if you're enrolled in certain care management programs, and emergency dental services if you're traveling.
- Digital resources — like Ask a Dentist, Dental Cost Estimator, and Dental Health Assessment — to help you find quality care, save money, and learn more about your oral health and dental benefits. Even get virtual dental care through The TeleDentists®, including emergency exams and medication prescriptions, as needed.

Plus access to other perks:

- **Sydney™ Health.** Anthem's award-winning app helps you manage your benefits anytime, anywhere. View your health plan ID card, check your dental benefits, and find care.
- **SpecialOffers.** Get discounts on products and services that help promote better health and well-being, like premium dentures, LASIK, or pet insurance.





In the Community

You can count on Anthem to be actively engaged in your local communities — building on our mission to improve lives and communities, simplify healthcare, and expect more.

As leaders in corporate social responsibility, we have invested \$1,730,734 in national and local nonprofits with programs that provide resources and impact in communities throughout the state of Colorado.

- Nearly \$1,334,430 in grants to 33 national nonprofit partners impacting Colorado communities
- \$396,304 through associate community engagement programs
- 5,476 associate volunteer hours

With our long and rich history in local communities, we are compelled by our values to improve the lives and health of communities and help build a better, more equitable, and healthier America.

Awards and Recognition

Anthem is honored by and proud of the many awards and recognitions we have received for corporate responsibility, inclusion, diversity, health, and wellness, including:

- **100 Companies That Care, People**, 2021 – 2022, 2024
- **America’s Most JUST Companies**, *JUST Capital*, 2018 – 2024
- **Dow Jones Sustainability Index**, *S&P SAM*, 2018 – 2024
- **FTSE4Good Index**, *FTSE Russell*, 2019 – 2024
- **Leadership Partner, Visionary Partner**, *Feeding America*, 2019 – 2024
- **The Civic 50**, *Points of Light*, 2021 – 2023
- **Top 100 U.S. Companies Supporting Healthy, Communities and Families**, *JUST Capital*, 2019 – 2022
- **World’s Most Admired Companies**, *Fortune*, 2019 – 2023

Confirmed Complaints

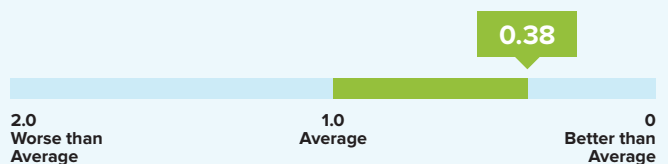
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People complain to the Colorado Division of Insurance (DOI) about things like claims handling, cancellation of a policy or a premium refund. In a “confirmed complaint,” the DOI

decided the insurance company did not follow the state insurance law or regulation, a federal requirement, or the terms and conditions of an insurance policy or certificate they sold. Confirmed complaints come from people in all group sizes, not just individual plans like those available at Connect for Health Colorado.

Consumer Complaint Index

The complaint index shows how often people complain about their health insurance company compared to other companies. These numbers are adjusted for the size of the company and how many policy holders it has in Colorado. A company’s total number of complaints divided by its total premium income for a specific insurance product is the complaint index. The average is 1.0. An index less than 1.0 means less people complained about **Anthem Blue Cross and Blue Shield** than other companies.



Source: 2024 Colorado DORA Division of Insurance Online Complaint Report