

Board Meeting Minutes
Connect for Health Colorado
July 14, 2025
12:00 PM to 3:00 PM

Board Members Present: Mara Baer, Kim Bimestefer, Christy Blakely, Jennifer Brooks, Mike Conway, Patrick Gordon, Annie Lee, Lorez Meinhold, Rob Ruiz-Moss, and Dick Thompson

Board Members Absent: Adam Fox

Staff Present: Justin Brandon, Brian Braun, Kelly Davies, Kelly Guthner, David Hague, Brian Lidiak, Kevin Patterson, Ilana Rivera, Dr. Renata Robinson, Alan Schmitz, and Nina Schwartz

Video conference and phone conference lines were available for members of the public to join.

I. Business Agenda

- Annie Lee called the meeting to order at 12:06 p.m. and welcomed those in attendance.
- Changes to the agenda: none.
- Disclosure of conflicts of interest: None.
- The minutes from the June Board meeting were reviewed and approved.

II. CEO Report

Kevin Patterson, CEO, announced upcoming travel plans to New Mexico and Minneapolis to attend Board meetings and build relationships with the Insurance Commissioners.

HCPF Update

Staff at Health Care Policy and Financing (HCPF) provided an update on Medicaid coverage, mentioning the need to update materials and communicate about the recently signed Reconciliation Bill.

Legislative Update

Staff presented updates on the final Budget Reconciliation Bill, noting that enhanced premium tax credits were not extended, and silver loading changes were not included. Provisions affecting Deferred Action for Childhood Arrivals (DACA) customers and lawfully present immigrants under 100% of the federal poverty line (FPL) will take effect, impacting enrollment. Most provisions do not have an effective date for 2026, and state-based marketplaces retain flexibilities like unchanged open enrollment periods. Board members inquired about projections for enrollment impacts and effects of enhanced subsidies, and staff has created a 1-pager estimating a loss of 112,000 enrollees following the House version of the Budget Reconciliation Bill and are now updating these analyses based on finalized provisions and merging rule and budget reconciliation law overlap. Previous estimates did not account for different implementation dates and additional rate information from the Division of Insurance (DOI) will

be incorporated into updated analyses. Staff indicated more details would be shared in the upcoming Policy & Operations Committee meeting.

Budget Update

The Finance team is analyzing the impact of potentially larger enrollment reductions of around 100,000, up from the initially budgeted 64,000, and is exploring cost savings and revenue generation strategies. Staff noted that while managing a 64,000 reduction was manageable, a 35,000 additional loss in enrollments would be more challenging but still achievable through variable cost adjustments and reduced development activity.

III. Policy & Operations Committee

Operations Update

The Operational statistics for June were presented with a 93% service level for both Tier 1 and Tier 2. Preparations for Open Enrollment staffing have begun, with over half of the applications staff returning, which will reduce training costs and allow for a more efficient training process. The team is implementing a program to train returning contractors for phone calls and application processing, aiming to have more trained staff by October.

Tracking themes of customer service calls was inquired about and staff explained that call types are tracked, however most are currently categorized broadly. They are working to refine this process to get more specific data on application issues.

IV. Public Comment

Public comment was provided by Melanie Herrman, Julissa Henriquez, and AJ.

V. Executive Session

Annie Lee motioned to move into Executive Session to discuss matters concerning personnel and/or contractual matters. Lorez Meinhold seconded the motion.

The Executive Session is permitted pursuant to CRS §24-6-402(4)(e) & (c) and 24-6- 402(4)(f).

The Board will not return after the Executive Session; the public portion of the meeting adjourned at 12:35 p.m.

Respectfully submitted,

Annie Lee
Board Vice-Chair

Next Board Meeting

August 11, 2025, from 12:00 p.m. – 3:00 p.m.