

Policy & Operations Committee Minutes
November 25, 2024
3:00 PM – 5:00 PM

Board Members Present: Mara Baer, Jennifer Brooks, Adam Fox, and Rob Ruiz-Moss

Staff Present: Justin Brandon, Brian Braun, Kelly Davies, Jessalyn Hampton, Danny O’Neil, Rachel Peters, and Nina Schwartz

I. Welcome & Introductions

Adam Fox called the meeting to order at 3:02 p.m., welcoming everyone in attendance. The October meeting minutes were approved.

II. Division of Insurance

DOI

Staff at the Division of Insurance (DOI) provided some regulatory updates. There is a rulemaking hearing scheduled for December 2nd, where two regulations related to the Colorado Option will be heard. One regulation is on the methodology for calculating the reimbursement rates and the other is on the public hearing process. There is also a regulation on the Colorado Option that has been out for review regarding the standardized Health Benefit Plan. A consumer advisory was issued on November 20th around gender affirming care and HIV prevention and treatment guide and can also be found on the DOI website.

HIAE

There are several open spots on the Health Insurance Affordability Enterprise (HIAE) Board, specifically a consumer, hospital, and small business slot. If anyone is interested in serving on that Board, they can apply through boards and commissions. The Commissioner will be doing a webinar on December 10th for businesses around Open Enrollment.

III. Colorado Connect Update

An update regarding the silver enhanced savings enrollment on Colorado Connect was added as a walk-on update for the Committee. The system experienced performance challenges due to high volume, leading to error messages for some users. Despite this, the system is now stable and all spots for this year have been filled. However, individuals who experienced errors may still have the opportunity to enroll. Additional communication will be sent out to explain the situation to the affected individuals and the team will continue to work with HIAE and the DOI as decisions are made. Adjustments to the system for future years are also being considered.

IV. Enhanced Premium Tax Credit Letter

Staff presented the draft Enhanced Premium Tax Credit letter to the Committee, emphasizing its bipartisan nature and the posing impacts of enhanced tax credits on health insurance access and enrollment numbers. The potential negative impacts of these credits going away, particularly on low-income individuals and rural communities were also highlighted. The Committee provided feedback and discussed the urgency and logistics of the plan filing timeline and process. The next step for the letter is to be reviewed by the full Board at the December 9th Board meeting and the updated version of the letter will be uploaded on the website for public review and to plan for follow-up with legislative offices.

V. Monthly Operations Update

Staff presented an operations performance recap for November. The service center will have extended hours between December 2nd – December 17th to prepare for an increase in call volume.

VI. Public Comment

None.

Meeting adjourned at 3:37 p.m.

Respectfully Submitted,

Adam Fox
Committee Chair