

Operations OE Readiness

- Doubled the number of reps that can support Tier II
- Knowledge Base is up and running
- Chat is fully functional
- Broker/Assister support
- Payment Redirect Program
- Rates have been approved
- Benefits are being loaded so Issuers can give final approval
- EDI testing with Issuers

OE Training Schedule

September 3rd – Applications Class – 30 Reps

September 9th – Phone Class – 28 Reps

September 23rd – Phone Class – 28 Reps

October 7th – Phone Class – 28 Reps

October 14th – Applications Class – 30 Reps

October 21st – Phone Class – 28 Reps