



Board Advisory Group Agenda

August 28th, 2024

3-4:30pm

1. Mission and Charter
2. Roll Call
 - a. Introduction of New Members: Karen Seater, James Douglas, Hunter Nelson, and Erin Varnum
3. Approval of Minutes
4. Fireside Chat with Kevin
5. User Research and Technology Presentation + Discussion
 - a. How does Connect for Health CO leverage user research?
 - b. How does it help us define the problem of plan choice?
6. Customer Survey Presentation + Discussion
7. Open Enrollment Implementation Updates
8. Public Comment

