

# COMPANY PROFILE

## Solstice Healthplans of Colorado



### Purpose of This Document

We post a Company Profile for each Colorado Stand Alone Dental Plan (SADP) selling dental insurance on Connect for Health Colorado. It will give you information about the dental network and unique product offerings and programs so you can compare dental plans while you shop for insurance coverage.

### Company Summary

Solstice, a UnitedHealth Group Company, is a dental and vision insurance carrier with one of the largest prepaid dental networks in the country and a national DPPO network. Through our comprehensive selection of ancillary options, including Dental HMO, Dental PPO, Vision, and Individual discount and insurance products, our clients have the freedom to tailor products to their exact needs. Solstice EssentialSmile features the perfect balance of dental coverage and affordability to members, all supported by a robust network and flexibility. Headquartered in South Florida, Solstice has been recognized as a Top Workplace in Florida by *Sun Sentinel* for five years and one of *Inc. Magazine's* 5,000 fastest-growing private companies nine times.

Learn more about Solstice at [www.SolsticeCare.com](http://www.SolsticeCare.com) or call (855) 574-1284.

### Company Statistics

**Founded In:** 1998

**Website:** [www.SolsticeCare.com](http://www.SolsticeCare.com)

**Coverage Area:** 2,224 participating dental providers

*Coverage area shows the area where a health insurance plan accepts members.*

**Colorado Membership (2023 Membership):**

**Individual Members:** 5,407

### Company at a Glance

Solstice Healthplans of Colorado provides dental HMO (DHMO), dental PPO (DPPO), vision and life insurance to over 700,000 members nationwide. Solstice believes in a holistic approach to improve their members' health and offers a wide range of benefits, wellness programs, and member perks. Learn more: [www.SolsticeBenefits.com](http://www.SolsticeBenefits.com).

### Network Summary

Solstice boasts an extensive network of over 2,200 providers in 13 counties across the state of Colorado including all classifications from general dentists to orthodontists to oral surgeons and other specialties.

Browse our network: [www.SolsticeBenefits.com/provider-search.aspx](http://www.SolsticeBenefits.com/provider-search.aspx)

# Dental Company Profile



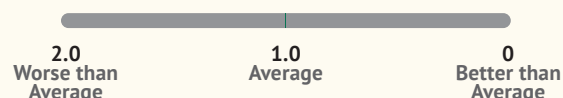
## Confirmed Complaints

### Confirmed Complaints: N/A

People complain to the Colorado Division of Insurance (DOI) about things like claims handling, cancellation of a policy or a premium refund. In a “confirmed complaint,” the DOI decided the insurance company did not follow the state insurance law or regulation, a federal requirement, or the terms and conditions of an insurance policy or certificate they sold. Confirmed complaints come from people in all group sizes, not just individual plans like those available at Connect for Health Colorado.

## Consumer Complaint Index

### New Plan Complaint Index Unavailable



The complaint index shows how often people complain about their health insurance company compared to other companies. These numbers are adjusted for the size of the company and how many policy holders it has in Colorado. A company's total number of complaints divided by its total premium income for a specific insurance product is the complaint index. The average is 1.0. An index lower than 1.0 means fewer people complained about **Solstice Healthplans of Colorado** than other companies.

*Source: 2021 Colorado DORA Division of Insurance Online Complaint Report*

## Unique Offerings and Programs

Solstice Healthplans of Colorado offers unique and high-quality coverage at an affordable rate for individuals and their families. The Solstice **EssentialSmile** plan features:

- 2 FREE routine cleanings per year
- Pediatric coverage for children
- An Open-Access provider network
- No waiting periods or rosters
- Coverage on specialties services such as Orthodontia for both children and adults
- And more!

Enjoy over \$300 of annual savings of dental care and secure a healthy smile today!

## Additional Detail

You can search, compare and assess providers, and other health care facilities using these tools:  
[ConnectForHealthCo.com/resources/find-right-plan/dental-options](https://ConnectForHealthCo.com/resources/find-right-plan/dental-options)

# Dental Company Profile



## Awards and Recognition

Solstice Healthplans of Colorado is proud to be recognized amongst the top carriers in the industry for flexible, rich benefits at a competitive price point. As a UnitedHealth Group Company, Solstice has cultivated partnerships to bring alternative plan options to members and offer increased dental coverage advantages.

Solstice's commitment to improve the lives of those they serve begins from within. As an employer, Solstice has been on the *Inc.* 5000 list of "Fastest-Growing Companies", named a South Florida Top Workplace by the Sun Sentinel for 5 consecutive years, and ranked #12 in the midsize company category in addition to receiving the Work-Life Balance Specialty Award.

## In The Community

Solstice Healthplans of Colorado strives to *Bring Brighter Moments* to their clients, partners, and their communities. The company has supported both local and national causes throughout the years related to health and well-being, poverty, military, minority groups, and others.

The correlation between oral health and overall health is vital, which paves a way for Solstice's passion of support for the American Heart Association. The company has fundraised and participated in the annual Broward Heart Walk for over a decade, of which they have been named a Top Corporate Sponsor for various years.

The team works to make a local impact by volunteering time to local food-supply organization, Feeding South Florida, twice a year by organizing a food drive and assembling volunteer groups to visit the warehouse and help however needed.

Other causes and organizations Solstice supports include Lighthouse of Broward, the Lymphoma and Leukemia Society, the Center for Holocaust, Human Rights, and Genocide Education (CHHANGE), the Boys and Girls Club of Broward, and United Teachers of Dade.