

Question #	Section Title	Question	C4H Response:
1	Response to Business Requirements	<p>In the RFP response, do all managed services providers need to specify all recurring subscriptions and solutions such as:</p> <p>Firewalls VPN Licenses Endpoint Security Microsoft 365 Backup DMARC/DKIM/SPF Management Password Manager</p> <p>Security Monitoring Solution for Microsoft 365, Active Directory, Endpoint Devices</p> <p>Cloud Backup Solution for Windows and Linux Servers Remote Management Agents for PCs and Macs SD-WAN / WAN Optimization Appliance Phishing Protection Multifactor Authentication for Non-Microsoft 365 Use RPA Form Automation Software Network Monitoring Software</p>	<p>It is not necessary to provide a detailed response to every subscription necessarily but the Core systems would be helpful. Subscriptions for VPN, Microsoft 365, Security Monitoring, Remote Management, Phishing protection MFA and Network monitoring would be appreciated.</p>
2	Proposed Services and Pricing	<p>In the RFP response, do all managed service providers need to include exact quantities for each service and subscription items in their proposal? If so, please provide the following:</p> <p>Total supported users including contractors. Total supported mailboxes Total supported workstations Total supported servers Total supported network devices Total supported office locations</p>	<p>We are interested in the proposers unit costs for services and any volume based discounts. A total monthly cost estimate can also be provided based on the following. We have approximately 160 FTEs and around 75 contractors. This would include ~160 workstations, 1 server, ~3 network devices (VPN, Wifi Firewalls etc), and 1 office location.</p>
3	Proposed Services and Pricing	<p>In the RFP Response, do all managed service providers need to provide Microsoft licensing as part of their bid? If so, please provide all Microsoft licensing needed by Connect for Health Colorado, including license type and quantity.</p>	<p>Yes, this can be an approximate or per user / Device response. Office 365, Windows Server, Azure etc. Please specify in your response which Microsoft licenses are included in your bid, a per license cost and any quantity discounting.</p>