

# Marketing Updates

Through the end of Open Enrollment for PY2023

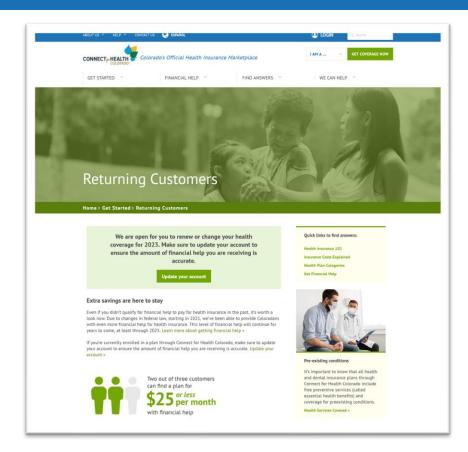






### Homepage Traffic - English

- Overall users were 22% higher
- New users were 26% higher
- Pageviews were 2% higher
- Get Financial Help had a 280% increase in pageviews
- OmniSalud saw 12,233 pageviews
- SilverEnhanced Savings saw 1,595 pageviews Our Other
- Languages Resources saw a 498% increase in pageviews





### Homepage Traffic - Spanish

- We Can Help 55% increase
- Contact Us 155% increase
- Get Financial Help 39% increase
- OmniSalud saw 6,161 pageviews
  - The top viewed page on our Spanish website



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# Email Marketing – Open Rate Averages throughout OE

Current FA customers: 53% over 10 emails

Current NFA customers: 54% over 10 emails

HIAE phase 1: 50% over 10 emails

Lapsed: 51% over 7 emails

AABNE: 48% over 10 emails

Submitted but canceled for 2023: 54% over 3 emails

Loss of issuer: 55% over 8 emails



### 11 days left to enroll in health insurance!

Open Enrollment ends on January 15, 2023 and there is still time to save money on a health insurance plan. Shop today to find a health plan that suits your needs at the right price for you.

If you have questions or need help enrolling, make a free appointment with a <u>Broker or an Assister</u> or call our <u>Customer Service Center</u>.

### Don't know where to start?

We can help! To help you find the plan that's right for you, consider more than just a plan's monthly premium. Think about how often you need care, or which doctors you like to see. Check out some more tips for choosing a plan.

Get Started



Two out of three customers

\$25 or less per month

ConnectforHealthCO.com

855-752-6749



## **Enrollment Support**

- •8430 Scheduled appointments (or "appointments offered")
  - •6611 Scheduled appointments
- •6312 Completed appointments
  - •5025 Completed appointments
- •4588 QHP enrollments; 1148 Medicaid enrollments; 104 CHP+ enrollments
  - •2448 QHP; 1109 Medicaid; 166 CHP+

