

BAG Meeting March 30, 2022 3:00 PM – 4:30 PM

I. Welcome

- a. Roll Call and Introductions Kevin Patterson
- b. Approval of January Minutes

II. Breakout Sessions

a. What skills can you share with the group that would benefit the Connect for Health Colorado Board and improve the customer experience?

III. State Legislative Updates

- a. SB22-081
 - 1. In your experience, what are the biggest issues around:
 - Health Literacy**
 - Reducing uninsured and eligible but not insured rates**
 - Assisting with loss of Minimum Essential Coverage**
 - Explaining eligibility and costs**
- b. HB22-1289 "Cover All Coloradans"
 - What questions do you have?
 - If passed, what implementation considerations do we need to pass along to the Board?

IV. Federal Legislative Updates

a. Customer Stories

V. Tax Time Enrollment Implementation and Marketing Update

- a. Have you used our TTE toolkit?
- b. What is your experience with TTE?**
 - Customer Confusion?
 - Enrollment Specialist Confusion?

VI. Public Comment

VII. Adjourn