

Cigna Insurance Company



Purpose of This Document

We post a Company Profile for each Colorado Stand Alone Dental Plan (SADP) selling dental insurance on Connect for Health Colorado. It will give you information about the dental network and unique product offerings and programs so you can compare dental plans while you shop for insurance coverage.

Company Summary

Cigna is a global health service company with 190+ million customer and patient relationships around the world and more than 7,000+ employees worldwide. As your partner in total health and wellness, we're available for our customers 24/7 with an expansive network built to help them meet their health goals. We are on a mission to improve the health, well-being, and peace of mind of those we serve by making health care affordable, predictable, and simple.

We trace our roots back more than 200 years, but we became the company you know today in 1982 with the merger of INA Corporation and Connecticut General Corporation.

Cigna offers medical, dental, and pharmacy benefits to individuals and families residing in Colorado. Plan availability varies by area.



Company Statistics

Founded In: 1982

Website: www.Cigna.com

Coverage Area: For full county listing, see: cigna.com/individuals-families/plans-services/dental-insurance-plans

Colorado Membership (2020 Membership):

Individual Members: 15,735

Coverage area shows the area where a health insurance plan accepts members.



Company at a Glance

- At Cigna, we're more than a health insurance company. We are your partner in total health and wellness.
- As a global health service company, Cigna's mission is to improve the health, well-being, and peace of mind of those we serve by making health care affordable, predictable, and simple.

Network Summary

View our online Provider Directory at Cigna.com/ifp-providers to find a dentist in the Cigna DPPO Advantage network.

Dental Company Profile



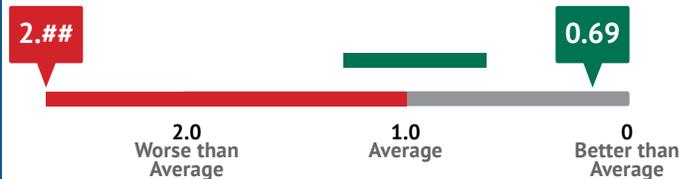
Confirmed Complaints

Confirmed Complaints: ##

People complain to the Colorado Division of Insurance (DOI) about things like claims handling, cancellation of a policy or a premium refund. In a “confirmed complaint,” the DOI decided the insurance company did not follow the state insurance law or regulation, a federal requirement, or the terms and conditions of an insurance policy or certificate they sold. Confirmed complaints come from people in all group sizes, not just individual plans like those available at Connect for Health Colorado.



Consumer Complaint Index



The complaint index shows how often people complain about their health insurance company compared to other companies. These numbers are adjusted for the size of the company and how many policy holders it has in Colorado. A company’s total number of complaints divided by its total premium income for a specific insurance product is the complaint index. The average is 1.0. An index greater than 1.0 means more people complained about **Cigna Insurance Company** than other companies.

Source: 2020 Colorado DORA Division of Insurance Online Complaint Report



Unique Offerings and Programs

What We Do:

Our mission is to improve the health, well-being, and peace of mind of those we serve by making health care affordable, predictable, and simple.

How We Do It:

- We make it easy to get care – letting customers choose how, when, and where they want it.
- We make health care more affordable by partnering with providers who provide quality, cost-effective care.
- * Our goal is to provide those we serve with comprehensive health care coverage with “no surprises.”
- This coordinated approach to whole-personal health improves health and lowers costs.

Additional Detail

You can search, compare and assess providers, and other health care facilities using these tools:
www.ConnectForHealthCo.com/resources/find-right-plan/dental-options



Awards and Recognition

Here are some recent awards:

- Number 33 on DiversityInc's Top 50 Diverse Companies list for 2021
- Received a perfect 100% score on the Human Rights Campaign Foundation's 2021 Corporate Equality Index
- 100% on the Disability Equality Index – six years in a row (2020)
- Cigna was designated as a Military Friendly® Employer by Victory Media, which provides its list of Military Friendly Employers to service members and their families, helping them discover post-military career opportunities.

For more information about Cigna's awards and recognition please visit:

www.cigna.com/about-us/newsroom/news-and-views/awards-and-recognitions



In The Community

Our approach to corporate responsibility, called Cigna Connects, demonstrates the many ways Cigna works to positively impact the health of people, communities, and the environment. Through Cigna Connects, we aim to serve as a catalyst of action and a convener of stakeholders who – together – make a difference in matters of critical importance to the health community.

Our environmental, social, and governance (ESG) approach is structured around three areas: Health and Well-Being, the Environment, and Responsible and Inclusive Business. By focusing on whole-person health, leveraging data, and targeting innovative partnerships, we serve as a catalyst and convener to make a difference around these critical health topics. We invest in the health of our communities through charitable giving and employee volunteerism. Additionally, through true partnerships with government, communities, nonprofit groups and others, we bring innovative solutions and respond to business and community needs in ways that are sustainable, scalable, and effective.

View our latest corporate responsibility report at Cigna Connects to learn more.