

# Open Enrollment Advertising Proposal

For Plan Year 2022









# Open Enrollment Advertising Spend Proposal





### Open Enrollment 9 Main Messaging

Financial Help, emphasizing ARP additional savings

We're Here to Help

Deadlines (Dec. 15 and Jan. 15)

Value of Health Insurance



## Open Enrollment Advertising Spend Proposal

### Ad Buy Recommendation:

- Spend \$1,000,000 on an English media buy with Emico
- Spend \$350,000 on a Spanish/bilingual media buy with Kernel
- This spend includes approximately \$175,000 of state funding from the Health Insurance Affordability Enterprise, which is split up with Emico and Kernel



# Planned English Media Buy

FY21-FY22 CFHC OEP Media Plan_Projected Spend					
Total Budget \$1,000,000					
Budget	Budget Allocation				
Media	% of Budget		\$		
Ad Serving/Production	0.6%	\$	5,733.19		
Digital Radio	1.5%	\$	14,750.00		
Keyword Search Retargeting	4.8%	\$	48,150.00		
Paid Search	10.0%	\$	100,000.00		
Preroll/CTV	24.2%	\$	242,293.23		
Display/Mobile	22.9%	\$	228,512.00		
Video Retargeting	2.6%	\$	26,300.00		
Display Retargeting	4.3%	\$	43,500.00		
Print	2.9%	\$	28,622.66		
Radio	0.4%	\$	4,204.84		
Social	18.4%	\$	183,860.00		
Agency Fee	7.4%	\$	74,074.07		
TOTAL BUDGET	100.0%	\$1	1,000,000.00		

FY21-FY22 CFHC OEP Media Plan_Projected Spend			
Budget Allocation			
Target Audience	% of Budget	\$	
Rural Adults	1.6%	\$ 16,280.00	
African Americans	2.4%	\$ 23,980.00	
E-BOMB's	5.6%	\$ 56,337.00	
Statewide	42.8%	\$ 428,162.77	
Target Group 1	18.0%	\$ 179,675.00	
Target Group 2	11.6%	\$ 115,625.33	
Target Group 3	7.2%	\$ 71,557.63	
Target Group 4	2.9%	\$ 28,575.00	
Agency Fee	7.4%	\$ 74,074.07	
Misc	0.6%	\$ 5,733.19	
TOTAL BUDGET	100.0%	\$ 1,000,000.00	



# Planned Spanish/Bilingual Media Buy

Deaft	Dudget	OF	2021	22
Diant	Budget	UE	2021	-22

MASTER BUDGET - 350,000

Digital	200,000
Radio	102,250
Print	14,000
Media Svcs Fee	31,500
Talent Fees	2,250

350,000

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Digital	Pulpo	Statewide	200,000
Radio	Entravision	Metro	38,000
	MAX Media	Metro	16,000
	KBNO/KAVA	Metro	15,000
	KWUF (4 stations)	Alamosa	4,125
		San Luis	4,125
	KNRV	Metro	5,500
	Invasora	Metro	5,500
	KSUT	Ignacio	6,000
	KGRE	Weld	4,000
	La Jota	Weld	3,000
	KUHS	Metro	3,000
			104,250
Print	El Semanario	Metro	6,000
	Enterate Latino	Grand J	6,000
		1,564 (194-4)	12,000
Talent Fees			2,250
Media Services Fee			31,500
			CON



### Last year's ad examples





#### Facebook Ad - Version A

#### Primary Text A (125 characters):

Ya están disponibles los ahorros adicionales para la salud. ¡Tres de cada cuatro clientes ahora pueden encontrar un plan por \$25/mes o menos! *Infórmate aquí: (720) 325-2234 (optional)* 



#### Headline (all ads) (40 characters): Ahorra al adquirir tu seguro médico

Link Description (30 characters) Ve cuánto puedes ahorrar



### Summer English Advertising Results

• Overall the campaign achieved 8,307,569 impressions and 39,982 clicks to the site (not including the TV/Streaming results).

Media	CTR	Benchmark	Benchmark Variance
Display	0.30%	0.07%	0.23%
Search Retargeting	0.47%	0.07%	0.40%
Paid Search	9.90%	6.00%	3.90%
Pre-Roll/CTV	0.73%	0.29%	0.44%
YouTube	0.14%	0.45%	-0.31%
Social Display	0.49%	0.56%	-0.07%
Social Video	0.67%	0.56%	0.11%



### Summer Bilingual Media Buy

### Media Strategy

### Goal of the Summer 2021 media strategy:

- Maintain current customers and attract new clients by emphasizing potentially larger subsidies and lower barriers to entry.
- Again, more emphasis was placed on reaching English-speaking Latino/as, and our mix of vendors reflected this targeting.

### Project Overview:

Target Demographic: English and Spanish speaking Hispanic Adults, 18-64

Geography: Statewide

Media Tactics: Radio, online/mobile, social media, print

Dates: 7/12/21 - 8/15/21 (5 weeks, 2 days)

▶ Budget: \$300,000



### Summer ad examples – Digital ads in English and Spanish







