

***Board Meeting Minutes***  
**Connect for Health Colorado**  
***July 12, 2021***  
***12:00 PM to 3:00 PM***

**Board Members Present:** Claire Brockbank, Kim Bimestefer, Adela Flores-Brennan, Patrick Gordon, Kate Harris (proxy for Mike Conway), Annie Lee, Lorez Meinhold, Marc Reece, Mike Stahl, and Dick Thompson

**Board Members Absent:** Elisabeth Arenales

**Staff Present:** Nyle Boyd, Justin Brandon, Brian Braun, Leslie Chadwick, Beth Deines, David Hague, Elizabeth Horng, Kelly Guthner, Molly McClurg, Kevin Patterson, Alan Schmitz, Nina Schwartz, Lisa Sevier, Monica VanBuskirk, and Ezra Watland

Teleconference and phone conference lines were available for members of the public to join.

**I. Business Agenda**

- Claire Brockbank called the meeting to order at 12:01 p.m. and welcomed those in attendance.
- The minutes from the June Board meeting were reviewed and approved.
- Changes to the agenda: None.
- Disclosure of conflicts of interest: None.

**II. Executive Session**

Ms. Brockbank entertained a motion to move into Executive Session to discuss matters concerning personnel and/or contractual matter. A vote was called for and passed with unanimous approval.

The Executive Session is permitted pursuant to CRS §24-6-402(4)(e) & (c) and 24-6-402(4)(f).

The board returned from Executive Session at 1:36 pm

**III. Board Report**

CEO Compensation

The Board made the recommendation to finalize CEO, Kevin Patterson's annual salary based on his annual review.

Lorez Meinhold motioned to approve the recommendation. Annie Lee seconded the motion.

Ms. Brockbank called for public comment.

No public comment was given.

Ms. Brockbank called for the motion to vote. The recommendation was approved as follows:

**Yes:** Claire Brockbank, Patrick Gordon, Annie Lee, Lorez  
Meinhold, Marc Reece, Mike Stahl, and Dick Thompson

**No:** None

**Abstain:** None

#### **IV. CEO Report**

##### ARP Enrollment

Staff at Connect for Health Colorado provided updates on the American Rescue Plan (ARP) enrollment.

##### Customer Service ARP Update

Staff presented updated statistics from inbound call volumes, chat volumes, service levels and average speed of answer for the month of June.

##### Marketing and Outreach ARP Update

Staff presented performance highlights from marketing and outreach.

Finalized data on the current ARP conversion and enrollment demographics will be presented during the July Finance and Operations Committee meeting.

##### Technology ARP Update

The system continues to effectively handle call volumes. No bugs have been reported related to the advance premium tax credit (APTC) or unemployment calculations. Planning has begun for the renewals process.

##### Health Insurance Affordability Enterprise (HIAE)

At the last Health Insurance Affordability Enterprise (HIAE) Board meeting, the group initiated an ongoing discussion regarding potential implementation options for the allocation of dollars.

##### Colorado Connect (PBC)

Staff continues to work on the business plan for the public benefit corporation, Colorado Connect. The Board reviewed the strategic plan roadmap for Colorado Connect.

##### Easy Enrollment

Progress made for Easy Enrollment is on track for the upcoming tax session.

#### **V. Public Comment**

None.

Meeting adjourned at 1:03 p.m.

Respectfully submitted,

Mike Stahl  
Secretary

**Next Meeting**

August 9, 2021 from 12:00 p.m. – 3:00 p.m.