

Technology Project Update

February 22nd, 2021 Finance and Operations Committee



Changes to Technology Roadmap

American Rescue Plan

Fast-paced development effort impacting every customer

- Additional tax credits to customers currently receiving tax credits
- New tax credits for customers previously ineligible for tax credits
- Maximum tax credits for customers receiving unemployment

Team is evaluating best implementation approach and the impact on existing 2021 projects.

Changes to Technology Roadmap

- Team continues to focus on stabilization and addressing broker/stakeholder concerns while planning for American Rescue Plan implementation
- Prioritize implementation of American Rescue Plan. Technology build to take place this spring.
- Team will evaluate scope and schedule for remaining 2021 projects to ensure successful delivery