

Policy Committee Minutes
July 27, 2020
1:00 PM – 3:00 PM

Board Members Present: Claire Brockbank, Adela Flores-Brennan, Kate Harris (proxy for Mike Conway), and Sharon O’Hara

Staff Present: Brian Braun, Kelly Davies, Bailey Dvorak, Saphia Elfituri, Linda Gann, Kelly Guthner, Ian McMahon, Danny O’Neil, Emma Oppenheim, Kevin Patterson, Carolyn Pickton, Ilana Rivera, Lisa Sevier, Aron Snyder, Monica VanBuskirk, and Ezra Watland

I. Welcome and Introduction

Sharon O’Hara chaired the Policy Committee Meeting and called the meeting to order at 1:03 p.m., welcoming everyone in attendance, both in-person and on the phone.

II. HCPF Update

Staff at the Colorado department of health care policy and financing (HCPF) provided an update to the Committee. Due to the extension of the public health emergency to October 27, 2020, the continuous coverage requirement has been extended to October 31, 2020.

III. DOI Update

Staff at the Division of Insurance (DOI) provided an update to the Committee. Expiration dates for the issued emergency regulations put in place are approaching. Regulations are valid for 120 days. Due to the current state of emergency, the DOI will update regulations or put additional regulations in place.

The DOI will hold a virtual permanent rulemaking hearing on August 3, 2020 regarding updating their uniform application for individuals and small group health benefit plans. Notice of rulemaking hearings/proposed regulations for the DOI can be found on their website.

IV. EBNE Analysis

The Committee reviewed a presentation on the eligible but not enrolled (EBNE) analysis. The analysis includes a breakdown of EBNE by age, federal poverty level (FPL), primary language, and citizenship status. In this context, EBNE is defined as eligible for tax credits, but not enrolled.

V. Strategic Goal #1

Staff shared a presentation on strategic goal #1, *advocate to improve access to coverage in*

rural areas of Colorado. The presentation incorporated results of the 2021 strength, weakness, opportunities, and threats (SWOT) analysis and proposed new objectives and strategies to initiate Board conversation.

VI. Customer Service Drivers

The Committee reviewed a presentation of satisfaction and shopping trends among new and returning customers according to the 2020 customer survey. More than 70% of customers were satisfied with their enrollment.

VII. Notice of Benefit and Payment Parameters

Staff presented a summary of the final regulatory changes to the 2021 notice of benefit and payment parameters. The presentation highlighted finalized changes to special enrollment periods (SEPs).

At this time, the department of health and human services (HHS) will not finalize any changes to the current automatic re-enrollment process.

VIII. Public Comment

None.

Meeting adjourned at 2:44 p.m.

Respectfully submitted,

Sharon O'Hara
Policy Committee Chair