

CONNECT FOR HEALTH COLORADO BOARD ADVISORY GROUP

AGENDA AND NOTES

Meeting date: 04/29/2020

Attendees: Brad Niederman, Amy Board, John Barela, Mary Kirby, Meagan Fearing, Erin Miller, Devin Kepler, Bethany Pray, Kavita Nair, Kevin O'Connor, Jo Hubchick, Liz Tansey, Jane Barnes, Krystin Beadling, Amanda Massey, Cindy Watson

Board Members: Sharon O'Hara

C4HCO Staff: Bailey Dvorak, Monica VanBuskirk, Ezra Watland

Agenda Topic	Discussion Notes	Outcome/Recommendation
<p>C4HCO Updates</p> <ul style="list-style-type: none"> -COVID Special Enrollment Period -Tracking updates from the CARES Act and Unemployment Benefits -Leg. Session on recess, Exchange will continue to support Easy Enrollment. 	<p>Finishing COVID SEP strong, about 12,000 medical submissions so far.</p> <p>In the CARES Act, UI benefits count for eligibility for APTC but not for Medicaid.</p> <p>SCOTUS ruling that 12 Billion will go back to carriers, and implications.</p> <p>Bill Exchange is still monitoring: Easy Enrollment: CCLP working bill to gather information on tax forms for enrollment.</p>	<p>Group had questions about churn between Health First and Exchange. Since the public health emergency, Medicaid has stopped churning but this could be an area of focus for future after emergency ends.</p> <p>Group wanted to know the Demographics of the 12,000 enrolled in the SEP so far, Exchange staff will be looking into that after the SEP has ended.</p> <p>Easy Enrollment bill: It would open a SEP for this population.</p>
<p>Survey Results from Assistance Network and Broker Channel- Ezra</p>	<p>Ezra went over the Broker and Assister survey results from the past year.</p> <p>It was highlighted how much these groups got out of COVERCO.</p>	<p>The group appreciated the information.</p> <p>Group wanted to know what the Exchange does with this information. The Exchange answered uses this tool to reshape our outreach and training</p>

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	<p>The Survey really dove into customer renewals and their buying behaviors.</p> <p>There were questions regarding mixed eligibility households and other broker and assister responses on their clients.</p>	<p>materials for the next OE and inform topics for the next COVERCO.</p>
<p>Strategic Goals- MVB</p>	<p>Exchange staff is bringing the Strategic Goals to the group.</p> <p>We are keeping the same four goals, but the objectives of each goal are subject to change.</p>	<p>Group supported thoughts about new or adjusted strategies - probably under Goal 2 - that may be relevant because of COVID.</p> <p>Goal 2, increasing enrollment, and whether prioritizing improved data exchange with HCPF (and other processes too, potentially) would help bring in the large number of Coloradans under 200% FPL who remain uninsured.</p> <p>Obj 3, goal 4: How we are changing with COVID, how doctors are delivering telehealth, we need to be prepared for the new world. Carriers, rural communities have limited care providers. Transfer from rural to front range. Increased importance in provider networks for customers. Real example of lower. Network issues on the specialty providers</p> <p>Group was emphasizing the relevance of goal 2, objective 1 – new outreach to educate. And affordability.</p> <p>Affordability should be a main focus in the new reality after COVID. Goal 3, objective 1, strategy 3 - include out of pocket costs- Cost big</p>

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		<p>driver and paying for things out of pocket make costs.</p> <p>Portable benefits – HRAs? Really distinguish between PPO Vs HMO.</p> <p>Group came to the consensus that a look at the ranking order and which goal/objective would be the best in this time frame.</p> <p>Staff will take as an action item to make a survey and get the results back out to the group.</p>
<p>General / Public Comments</p>		<p>No Public Comments.</p>