



Board Roadmap & Annual Calendar

Fiscal Year 2021

Board

Quarter 1 - '21				Quarter 2 - '21			Quarter 3 - '21			Quarter 4 - '21		
July	August	September	October	November	December	January	February	March	April	May	June	
Date TBD	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	2nd Monday	
Hold Annual Board Retreat & Training (planned with Board Officers)		Review Open Enrollment Readiness Report		Review Board policy approach in advance of Legislative Session	Update Open Enrollment Service Center	Review Annual Report to the Governor and General Assembly (due Jan 15)	Report Open Enrollment Service Center Summary	Review Strategic & Operational Goals for Upcoming Fiscal Year	Approve financial auditor	Approve: FY 21 Budget	Annual Board Meeting	
		Review and Certify QHPs and QDPs for Plan Year 2021		Review Fincial Audit		Review Nov/Dec open enrollment data	Update Service Center Roadmap	Review Board Charters	Begin Review CEO performance review & next FY goal setting	Approve: Strategic & Operational Goals for Upcoming Fiscal Year	Due Annual Conflict of Interest from each board member	
		Review Financial Audit		Update Open Enrollment Service Center		Review Strategic Plan, Report out on success measures		Review privacy & security report	Review Customer Survey Results		Election every other year Election of Board Officers	
		Review Financial Policies		Preview 2021 Legislative Session		Update Open Enrollment Service Center		Share OE Report Highlights	Update Service Center Stats		Finalize CEO performance review summary	
		Approve Marketing Ad Buy									Approve CEO FY 20 evaluation & goal setting, pay FY 21	
											Approve FY 21 Budget & AN Funding	



	Quarter 1 - '21			Quarter 2 - '21			Quarter 3 - '21			Quarter 4 - '21		
	July	August	September	October	November	December	January	February	March	April	May	June
Executive Committee	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda	Tues 2 Weeks Before Board Review Board Agenda
							Review CEO Mid-Year Review	Begin Planning FY 22 Board Retreat		Discuss FY 22 Board Retreat	Review CEO Goals & Evaluation	Check In FY 22 Board Retreat
										Review CEO Goals & Evaluation		

* Special Board & Committee Meetings scheduled as needed for procurement, contract and other special circumstances.



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Finance & Ops Committee	4th Monday Review Quarterly financial Report for Apr-June FQ4	4th Monday Review Quarterly Audit Update Report Quarterly Appeals & Complaints Review & Recommendation Marketing Ad Buy Review Quarterly Contract Review (Exec Sess)	4th Monday	4th Monday Review Quarterly financial Report for Jul-Sept FQ1 Review Preliminary Financial Audit for FY 20	4th Monday Review Quarterly Audit Update Report Quarterly Appeals & Complaints Review Quarterly Contract Review (Exec Sess)	4th Monday	4th Monday Review Quarterly financial Report for Oct-Dec FQ2 Report Open Enrollment Service Center Summary	4th Monday Review Quarterly Audit Update Approve Carrier Assessment % for FY22 Report Quarterly Appeals & Complaints Review 990 tax return Review Quarterly Contract Review (Exec Sess)	4th Monday Recommend Auditor for FY 21 Review Preliminary '22 Budget	4th Monday Review and Recommend FY 22 Budget to board Review Draft FY 22 Budget Review Quarterly financial report for Jan-Mar FQ3	4th Monday Review Quarterly Audit Update Report Quarterly Appeals & Complaints Review Quarterly Contract Review (Exec Sess)	4th Monday

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Policy Committee	4th Monday Share Preliminary Analysis on Rates	4th Monday	4th Monday Review Open enrollment marketing and outreach strategy	4th Monday Preview 2021 Legislative Session Share Final Actuarial Analysis	4th Monday Review Policy Agenda	4th Monday	4th Monday Review current legislation potentially impacting C4HCO Recommend C4HCO bill positions	4th Monday Review current legislation potentially impacting C4HCO Recommend C4HCO bill positions	4th Monday Review current legislation potentially impacting C4HCO Recommend C4HCO bill positions Review Requirements for EBNE Analysis	4th Monday Review current legislation potentially impacting C4HCO Recommend C4HCO bill positions	4th Monday Review Policy Agenda	4th Monday Review customer survey reports Share EBNE Analysis
	July	August	September	October	November	December	January	February	March	April	May	June
	Discuss FY 21 meeting dates per Board meeting cadence		Share Preliminary CHAS Report			Share Final CHAS Report				Share OE Report		
	July	August	September	October	November	December	January	February	March	April	May	June

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