

Board Meeting Agenda
December 9, 2019
12:00 PM – 3:00 PM

I. Call to Order		Adela Flores-Brennan	12:00 – 12:05 PM
a. Roll Call and Introductions			
II. Business Agenda		Adela Flores-Brennan	12:05 – 12:10 PM
a. Approval of November Minutes			
b. Discuss Changes to Agenda			
c. Disclosure of Conflicts of Interest			
III. Board Report	<i>Report</i>	Adela Flores-Brennan	12:10 – 12:15 PM
IV. CEO Report		Kevin Patterson	12:15 – 1:00 PM
a. OE7	<i>Update</i>	Justin Brandon	
1. Customer Service Utilization		Ezra Watland	
2. Marketing & Enrollment		Kelly Davies	
3. Technology			
V. Finance & Operations		Lorez Meinhold	1:00 – 1:30 PM
a. Final Audited Financials	<i>Disclosure</i>		
VI. Policy	<i>Report</i>	Sharon O’Hara	1:30 – 2:00 PM
a. Board Legislative Approach	<i>Review</i>	Ian McMahon	
b. Churn Report	<i>Report</i>	Monica VanBuskirk	
VII. Public Comment			2:00 – 2:15 PM
VIII. Adjourn			2:15 PM

MEETING INFORMATION

The order in which agenda items are considered may be subject to change. Public comment is taken on action agenda items. Prior to making your comments, please state your name for the record and identify any group or organization you represent. Depending on the number of individuals wishing to address the board, the chair may establish specific time limits on presentations.

Materials available for this meeting are posted on the [website](#). Check the website for agendas, minutes, background materials, and to confirm meeting times and locations.

*The Board meeting will be available via audio. To begin the conference:
Please check the website, [here](#), for the correct conference dial-in information.*

FOR THE AUDIENCE CALLING IN PLEASE *DO NOT PUT THE CALL ON HOLD* AT ANY TIME DURING THE CONFERENCE. PLEASE *PUT YOUR PHONES ON MUTE* DURING THE CALL UNLESS YOU WISH TO SPEAK DURING PUBLIC COMMENT.

**If you are not able to attend in-person or comment over the phone, please send your comments to Board@ConnectforHealthCo.com*