



TECHNOLOGY ENHANCEMENTS

10.14.19

User Experience Enhancements

- Replaced existing application screens with updated look and feel, better navigation and clear call to action. Updated screens include:
 - Renewals
 - Get Assistance
 - Application (Eligibility) Results
 - Application Summary
- Mobile Friendly
 - Quick Cost Plan Finder tool is now mobile enabled and can be leveraged on a phone, tablet or computer.
- Streamlined eligibility determinations for 5 year bar customers
 - New application questions allow consumers within the 5 year bar lawful presence requirements to get an accurate eligibility determination within the NES system. Previously consumers were required to obtain a MA denial before NES could determine APTC.

New Application History and Results Page

CONNECT HEALTH COLORADO Hello, Chris Smith

Dashboard Plans My Information Financial Help Need Help? Alerts & Notices English

Current Application

2019

Application Summary

Application ID	12345678
Coverage Year	2019
Submitted on	11/22/2018
Application Purpose	Verification period expired

Results Summary

Congratulations! You and/or members of your household qualify for the following:

- Premium Tax Credits
- Cost-Sharing Reductions
- Qualified Health Plan
- Health First Colorado or CHP+, if the State of Colorado determines you qualify

Total Savings \$262.52/mo

[View Your Results](#)

Previous Applications

Plan Year XXXX	View Results
Application ID	12345678
Coverage Year	2018
Submitted on	11/22/2018
Application Purpose	Initial application
Plan Year XXXX	View Results
Application ID	12345678
Coverage Year	2018
Submitted on	11/22/2018
Application Purpose	Updated application
Plan Year XXXX	View Results
Application ID	12345678
Coverage Year	2018
Submitted on	11/22/2018
Application Purpose	Qualified Life Change Event (QLCE)
Plan Year XXXX	View Results

CONNECT HEALTH COLORADO Apply for Coverage Find a Plan My Account Learn More Get Assistance

nchip@fake.com 0 0 Sign Out

Here's what your household qualifies for

Nacho Chip

3 Benefits

- Premium Tax Credit
- Cost-Sharing Reductions
- Qualified Health Plan

Cheddar Chip

3 Benefits

- Premium Tax Credit
- Cost-Sharing Reductions
- Qualified Health Plan

Total Savings

\$742.70/mo

[View Application Summary >](#)

Overview

Premium Tax Credit >
A tax credit designed to help pay for your monthly premium.

Cost-Sharing Reductions >
Subsidies designed to lower the amount you pay when you receive care.

Qualified Health Plan >
An insurance plan that is certified by Connect for Health Colorado.

You may need to provide documents to add to or confirm the information you listed in your application >

[Back](#) [Save and exit](#) [Continue](#)

Compliance Efforts

- Connect for Health was required to implement two projects to bounce consumer data against the Federal Data Services Hub.
 - Implemented a service call to check for enrollment in other health insurance including Medicare, Tricare, Peace Corps and VA coverage.
 - Implemented a service call to check if a consumer reconciled their taxes.