







TECHNOLOGY ENHANCEMENTS

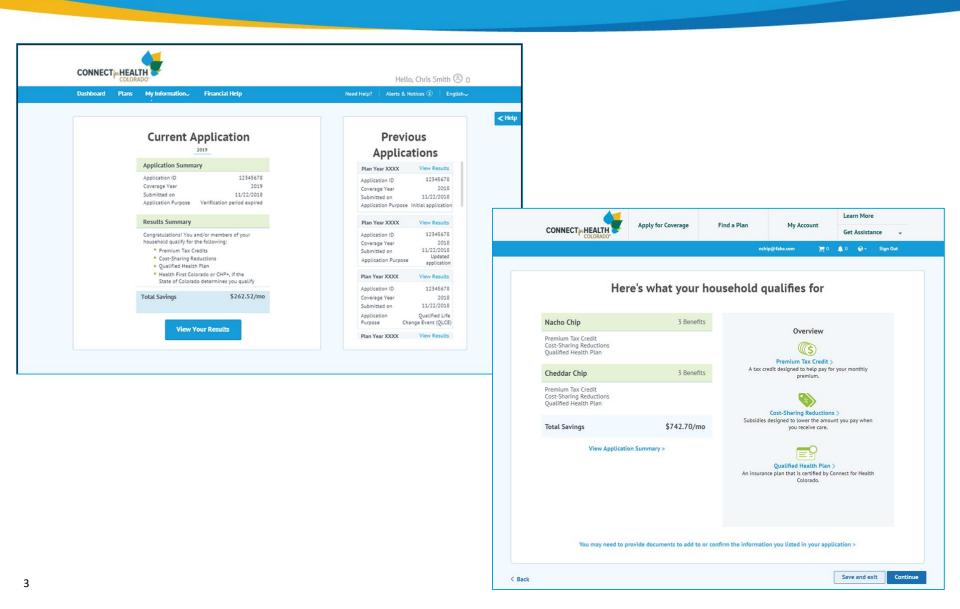
10.14.19

User Experience Enhancements

- Replaced existing application screens with updated look and feel,
 better navigation and clear call to action. Updated screens include:
 - Renewals
 - Get Assistance
 - Application (Eligibility) Results
 - Application Summary
- Mobile Friendly
 - Quick Cost Plan Finder tool is now mobile enabled and can be leveraged on a phone, tablet or computer.
- Streamlined eligibility determinations for 5 year bar customers
 - New application questions allow consumers within the 5 year bar lawful presence requirements to get an accurate eligibility determination within the NES system. Previously consumers were required to obtain a MA denial before NES could determine APTC.



New Application History and Results Page



Compliance Efforts

- Connect for Health was required to implement two projects to bounce consumer data against the Federal Data Services Hub.
 - Implemented a service call to check for enrollment in other health insurance including Medicare, Tricare, Peace Corps and VA coverage.
 - Implemented a service call to check if a consumer reconciled their taxes.

